



Plain-Language Summary of Financial Assistance Policy

Benefis Hospitals, Benefis Medical Group Physicians (Great Falls) and Benefis Teton Medical Center (Choteau) will provide emergency and medically necessary healthcare services for free or at discounted rates to certain patients who are uninsured or have limited insurance available. Generally speaking, patients eligible for discounted charges must have family incomes under 200% of the Federal Poverty Guidelines, while patients eligible for free care must have family incomes under 400% of the Federal Poverty Guidelines; in both cases, patients must not have available assets above established thresholds. Financial assistance may also be available in other limited circumstances, depending on the size of the patient's medical bills and whether the patient meets certain other criteria for eligibility.

Patients seeking financial assistance may apply by completing a Financial Assistance Application. Copies of the Financial Assistance Application, as well as Benefis Health System's Financial Assistance Policy and Billing and Collection Policy, are available at <http://www.benefis.org/bhs/billing-insurance.aspx>. Patients may also request free copies of the Application and these policies by mail, by calling 406-455-3557 or *Benefis Teton Hospital* at 406-466-6003, or may obtain free copies in person at the Patient Financial Services Office at either:

- Benefis Hospitals, 1101 26th Street South, Great Falls, MT 59405, or
- Benefis Teton Medical Center, 915 Fourth St. N.W., Choteau, MT 59422

Completed Financial Assistance Applications and required supporting materials may be submitted by:

- Hand-delivering to a Patient Service Representative or to the Patient Financial Services Office at either Hospital address, as shown above:
 - Patient Financial Services, 1101 26th Street South, Great Falls, MT 59405
 - Patient Financial Services, 500 15th Street, Great Falls, MT 59405
- Mailing to Benefis Health System, Attn: Patient Financial Services PO Box 5096, Great Falls, MT 59405 or to:
- Benefis Medical Center, 916 Fourth St. N.W., Choteau, MT 59422

Persons seeking more information or needing assistance in completing the Financial Assistance Application may contact one of the Hospital's trained Financial Service Representatives in the Patient Financial Services Office at 406-455-3557 or *Benefis Teton* at 406-466-6003.

A patient qualifying for financial assistance under Benefis Health System's Financial Assistance Policy will not be charged more than the amounts generally billed by the Hospital for the same services to individuals who have insurance covering such care.